PRE

Post-Payment

Resolution &

Knowledge

Exchange

Pre-Payment Submitted Payment
Certification of Payment Request PR)
Accepted

NPO
Customers

PR Data Quality tested & Validated

PAYMENT

DNP Screening

Pre Award Eligibility
Authorization

PM view of the

Payment Lifecycle

= National Payment Operations (NPO)

= National Payment Recovery Ops (NPRO)

= Debt Management

= PM Customer Engagement at Agency

= Agency Activities w/ no PM Engagement DNP Screening
PR Eligibility
Screened &
Offset Satisfied
TOP LIST use

Payment Issued / Released

(PAM, ASAP, ITS)

PM Data Maint, Characterization, Interpretation & Representation

NPRO

Customers

FRB St Louis
Complex Analytics
Support to FS

Case Resolution, Funds Recovery & Deterrence Exception Case
Advanced Analysis
& Adjudication
(including Fraud)

Pymt Integrity
Assurance and
Detection of
potential Exceptions

POST